

Swimming Pool Service Manager

Hollandia Pools & Spas is currently seeking a full-time, year round pool service manager. We offer health benefits and a competitive salary of \$18.00 - \$30.00 per hour, based on experience.

If you meet the below qualifications, please forward resume.

Duties and responsibilities include:

- Plan, organize, direct and control daily operations of the service department
- Establish or implement company policies and procedures
- Respond to inquiries or complaints from customers
- Recruit , hire and train service staff
- Supervision of service technicians
- Communicate with vendors to facilitate warranty reimbursements
- Collection of outstanding customer accounts
- Plan and achieve departmental budget and sales goals
- Establish and build customer base and relationships

Qualifications:

- Completion of high school
- Minimum 5 years in the pool and spa service industry
- Valid G license with a clean driving abstract

Essential Skills:

- Excellent written and oral communication skills
- Ability to multitask in a fast paced environment
- Strong work ethic and time management skills
- Problem solving, decision making, critical thinking
- Accurate and timely completion of paperwork
- Sense of urgency